# The Need

# We have tripled capacity in the last two years, and it is still not enough!

- Increasing rent and housing costs
- Decreasing affordable and support housing options
- Other factors: minimum wage, covid job loss, Reno growth



**Need more Affordable Housing** 

#### **Regional Homeless Services**

Rent, Affordable Housing Units and Unsheltered Count in Washoe County



# Homeless Services Transition

#### **Decision** →

#### **BCC Workshop**

January 2021

 BCC Workshop: Direction to take a larger role in Regional Homeless Services

#### Capacity ->

Reno Cares Campus Opens

May 17, 2021

Washoe Homeless Service Staff Approved

May 18, 2021

Washoe County Safe Camp Opens

June 17, 2021

#### **Preparation** → Transition I → Transition II

#### **Negotiation**

May - August 2021

 Phase II Campus Needs Assessment

Homeless Services Interlocal Agreement Signed August 30, 2021

Assumes

Responsibility for Cares Campus

**Washoe County** 

September 1, 2021

Continuum of Care (CoC) Transition begins.

September 2021

#### Transition of

September 1, 2021 - Spring '22

Responsibility

- Transition of contracts and responsibility
- Understand budget and staffing needs
- Budget set during the FY23 Budget Process.



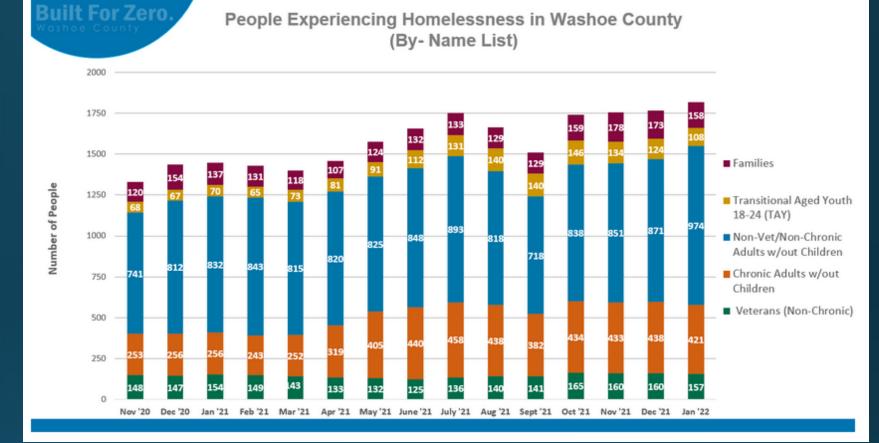


# Washoe County Housing and Homeless Services

- CoC/Built For Zero
  - HUD Continuum of Care
  - Built for Zero
    - Data
    - Outreach
    - Case Conferencing
- Programs
  - Safe Camp
  - Cares Campus Emergency Shelter
  - Cares Campus Cold Weather Overflow
- Housing
  - ERA2
  - Housing Navigation



# Built For Zero & Monthly Data



#### Dashboard includes:

Information from Homeless Management Information System (HMIS)

#### Dashboard does NOT include:

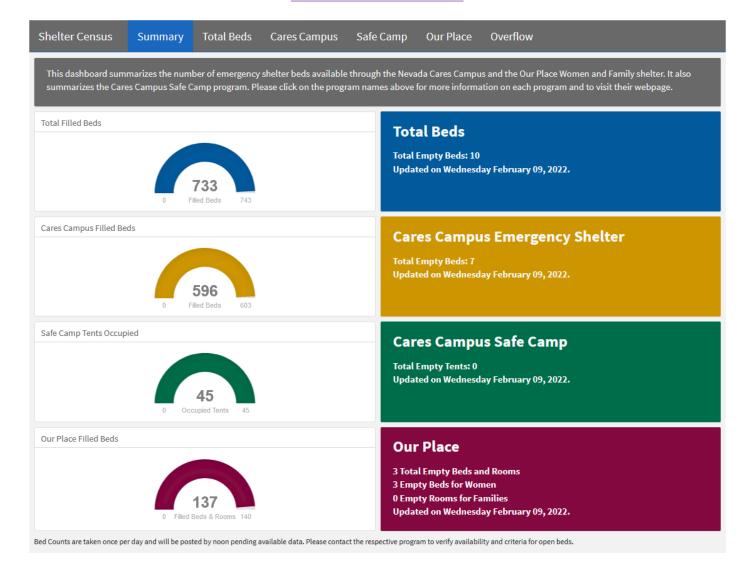
- Information from programs that don't use HMIS for tracking
- Information about people who are not receiving services

https://www.washoecounty.gov/homelessness/built-for-zero/dashboard.php

# Shelter Census Dashboard

https://www.washoecounty.gov/homeless/

#### **Shelter Census Dashboard**





# Cares Campus Updates

Women's Dorm (capacity = 85)

ModPods

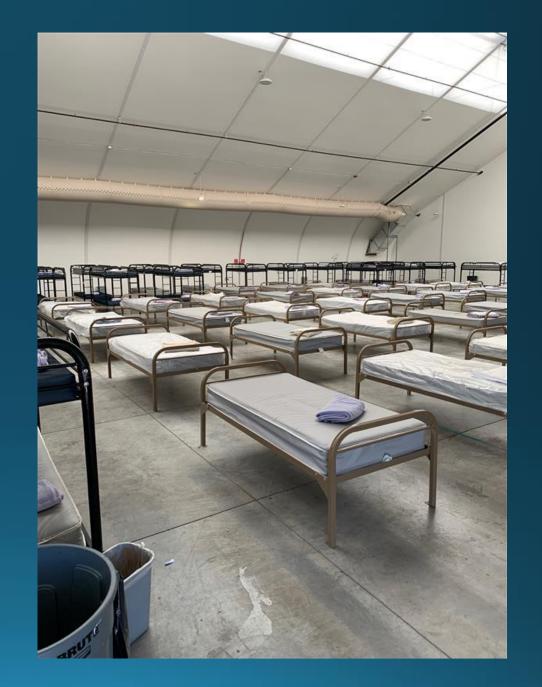
Overflow Opened – currently 52 beds

Covid-19 Surge

**Preparing for Construction** 

Campus Partnership/Volunteer Development

**Recruitment Efforts** 





# Cares Campus Priorities



STAFFING & TRAINING



SAFETY & SECURITY



CAPACITY MANAGEMENT



PARTNERSHIP DEVELOPMENT



### Cares Campus - Safe Camp The Move to "The Bays"

#### Thank you

RHA
Karma Box & Elizabeth Pope
County CSD Staff
County Homeless Services Staff
Safe Camp Participants!







#### Cares Campus - Safe Camp The Move to "The Bays"

10 hours
Staff Coordination between agencies
Trash and Treasure











#### Cares Campus - Safe Camp "The Bays"

65 degrees Maintained personal space and most characteristics of the Safe Camp







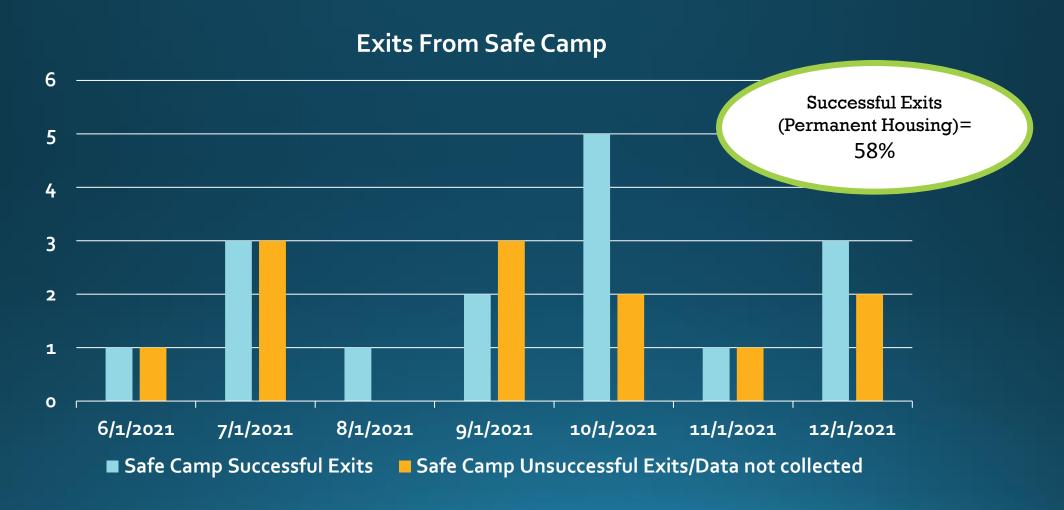
#### Cares Campus - Safe Camp ModPods

- ➤ 36 Modpods have arrived (total ordered 52)
- > Assembly started Feb 2
- ➤ Once all assembled, participants will move back to temp location





#### Cares Campus - Safe Camp





#### Cares Campus – Emergency Shelter

#### **Unduplicated Clients Served**



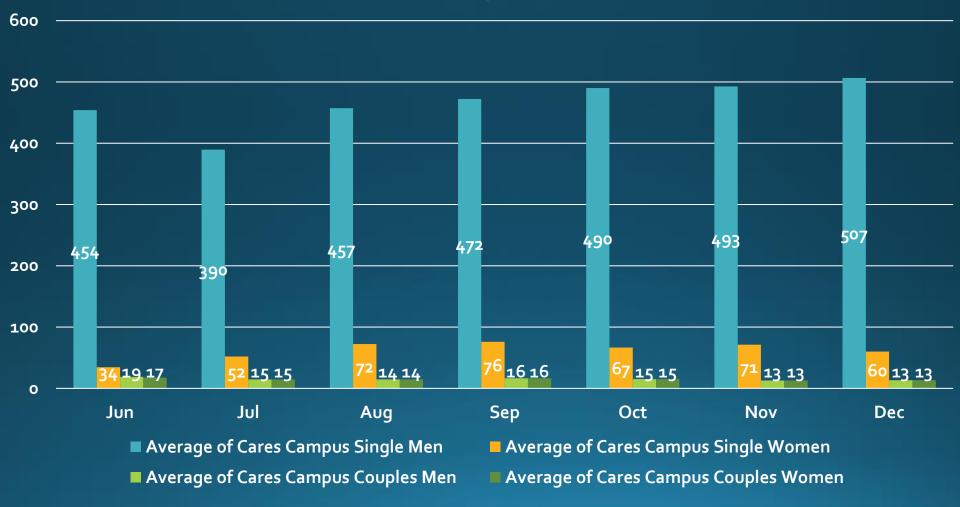
#### **Bed Nights**





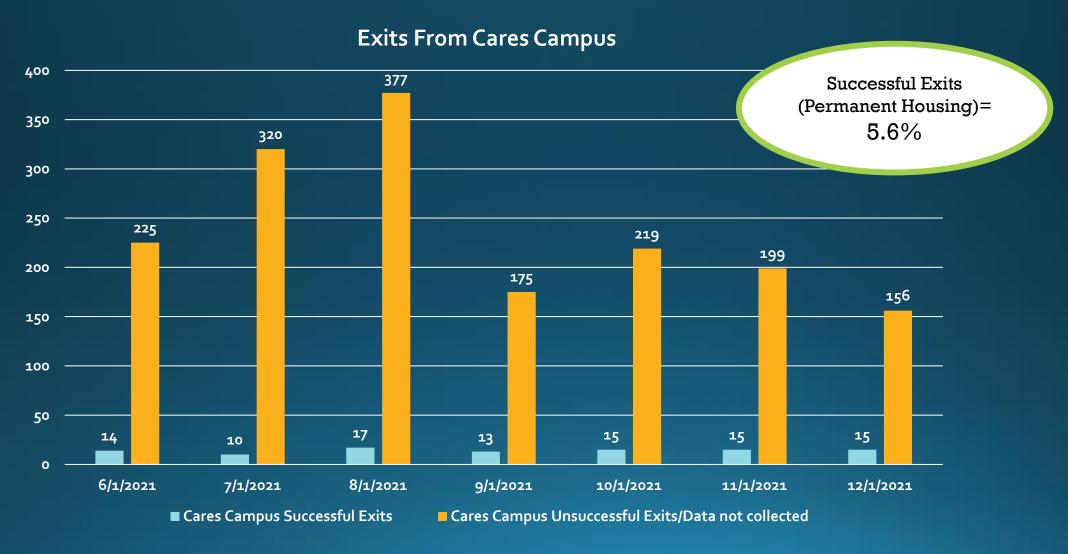
#### Cares Campus – Emergency Shelter





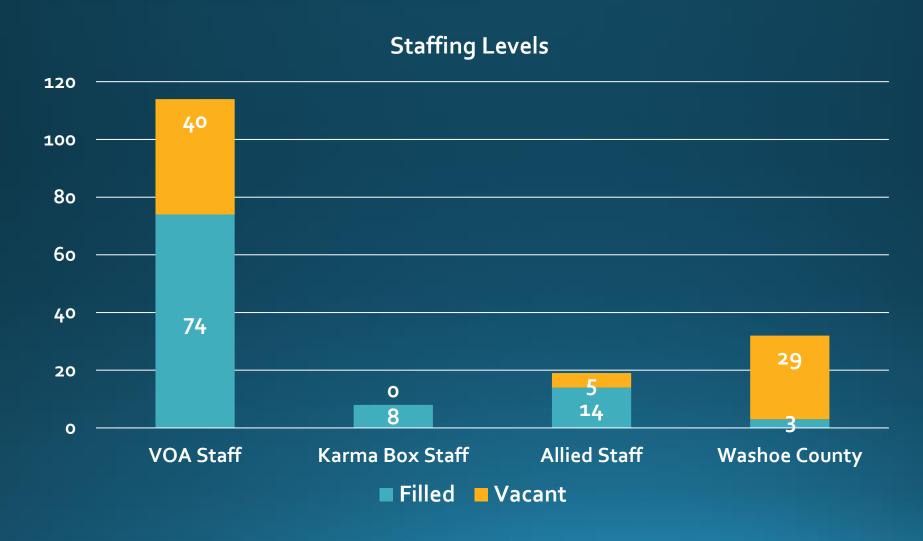


## Cares Campus – Emergency Shelter





# Cares Campus—Staffing





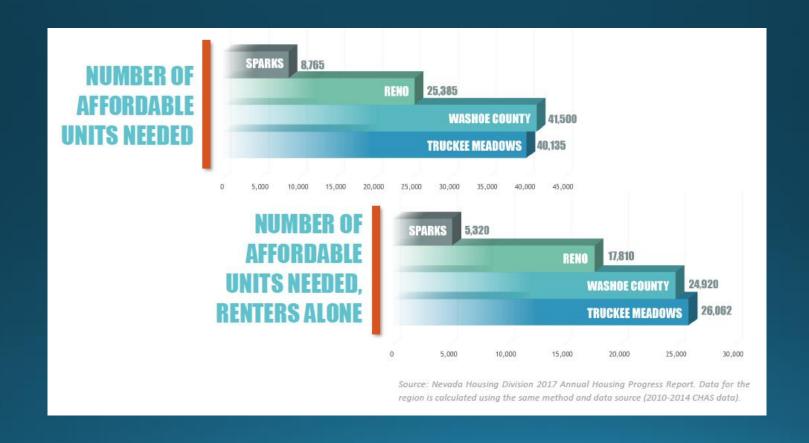
# Cares Campus—Overflow





# The Need

In 2019, the Truckee Meadows Regional Strategy for Housing Affordability identified a severe shortage of affordable housing in the region.



# Policy Impacts

- Reimbursement rates for group homes and other supportive living environments
- Lack of Permanent Supportive Housing
- Lack of mental health, substance use treatment options
  - Limitations related to payer source
- Lack of affordable housing, renter protections, landlord unwillingness to accept housing vouchers



# Homeless Services Update

www.washoecounty.gov/homelessness/